



LIMITED WARRANTY

Ballistiglass LLC warrants all products for one (1) year from date of installation against defects in manufacturing. In addition, with regards to bullet resistant products, Ballistiglass LLC warrants against significant yellowing (>5.0 Yellowness Index) of product for this time period. Normal wear and tear or scratching by user are not covered by this warranty. Ballistiglass LLC warrants that the Work shall reasonably conform to specifications in all material respects. Ballistiglass LLC will not provide refunds for any Work conforming to specifications in all material respects. Other than the warranties set forth in this section, Ballistiglass LLC makes no warranty of any kind, expressed or implied or otherwise whatsoever, that the services performed or any items produced will be merchantable or fit for any particular purpose or use. In the event of any breach of any warranty specified in this provision, Buyers exclusive remedy shall be that Ballistiglass LLC shall, at its option, repair or replace any defective goods at no cost to Buyer or refund any purchase price paid for such Work. Our Products are warranted for defects in manufacturing only. Our responsibility is to replace products defective in manufacturing only with the same or better product, at the sole discretion of Ballistiglass LLC. In all cases Ballistiglass LLC must be notified within ten (10) days of receipt of the product for any possible claims of damage. Any claims after this time frame will be honored at the discretion of Ballistiglass LLC. Product returns are not accepted without expressed written permission from Ballistiglass LLC. We do not offer cash refunds. Products returned can be exchanged for the same product only, if found defective. Any other funds owed to our customers will be in the form of credit for future purchases only.

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